



Documentation

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Addon For: Active eCommerce CMS
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Documentation

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How to in Details

1. How to install the script?

Answer: To install OTP system you need to follow the below steps:

- **Active eCommerce CMS** should be **pre-installed** on your server.
- **Purchase** and **Download** the **OTP System Add-on file**.
- **Login** into your admin panel of the system
- Go to **Add-on Manager**
- Click on **Install New Add-on**
- Choose the **downloaded zipped file** and click on **Install**.
- After Installation, you will find the **OTP System Menu in your left sidebar** of the admin panel.
- Now you need to **configure the OTP System Add-on**.

2. How many features are included in the OTP System Addon?

Answer: Below features are included in the OTP System:

- OTP For mobile registration
- OTP For forgot password
- Send SMS when any new order will be placed
- Send SMS when any order's delivery status will be changed
- Send SMS when any order's paid status will be changed

3. What are the SMS gateways used in the OTP system add-on?

Answer: Three SMS gateways are used in OTP system add-on. They are:

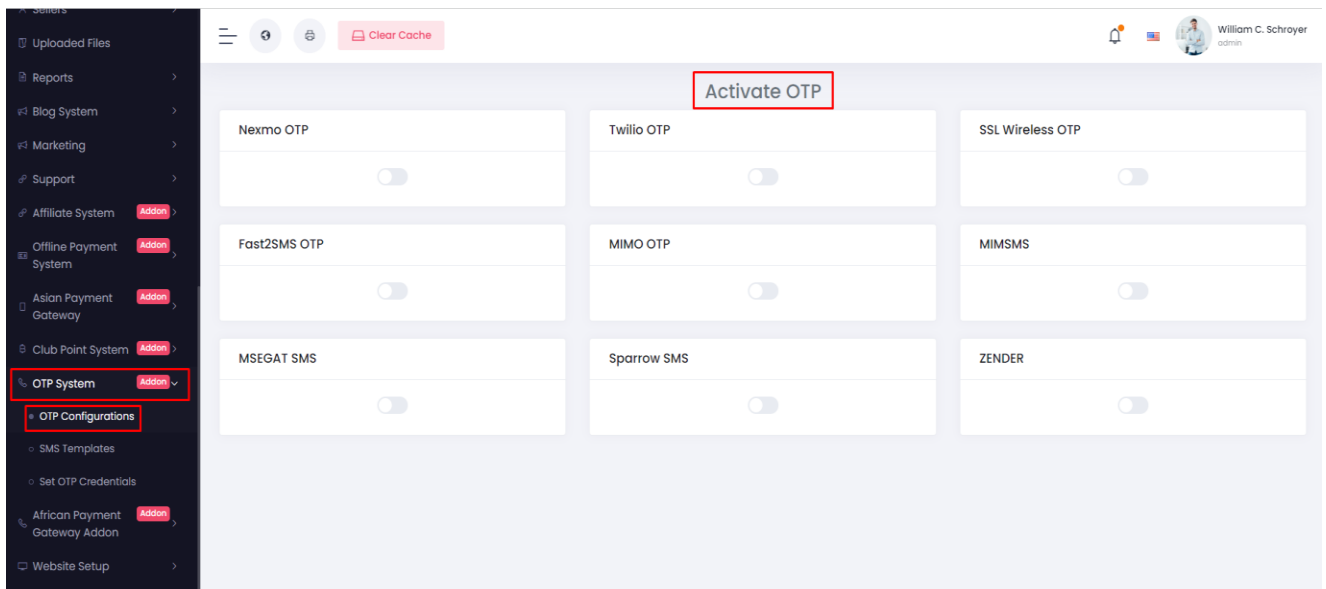
- Nexmo
- Twillo
- SSL Wireless
- Fast2SMS
- MIMO
- MIMSMS
- MSEGAT
- Sparrow
- ZENDER

4. How to configure the OTP System Add-on?

Answer: There are two steps to configure the OTP system.

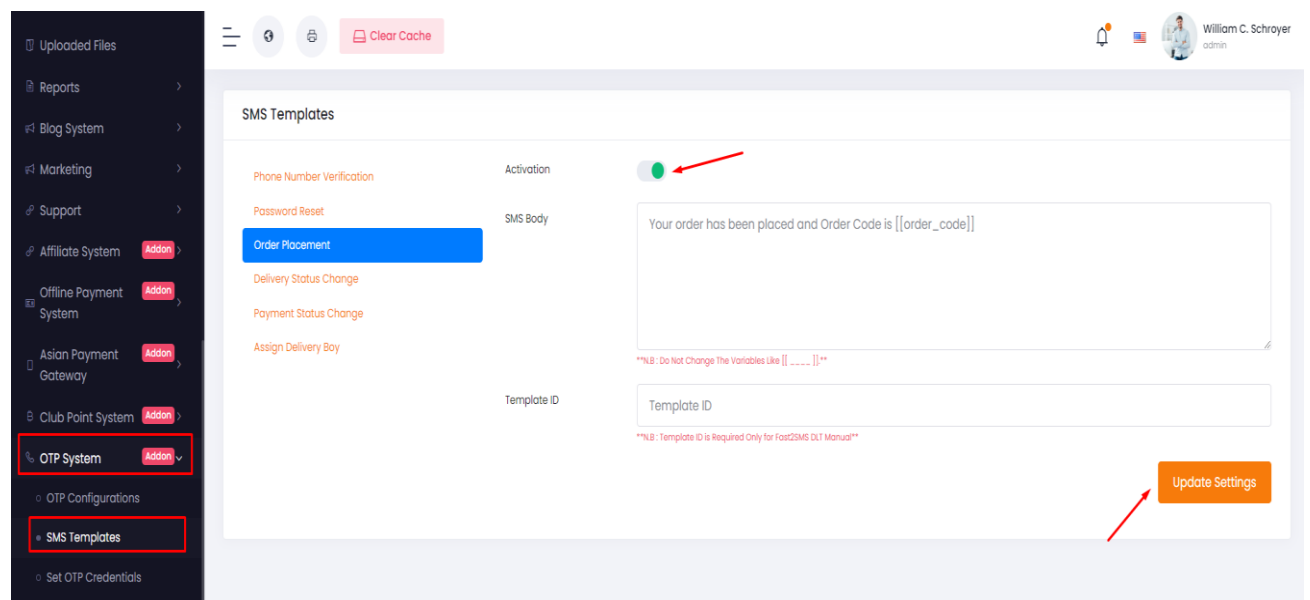
Step - 1:

- Login into your Admin panel and Go to **OTP Configuration sub-menu** under the **OTP system menu** from the left sidebar.
- Activate that SMS gateway you want to use.



Step - 2:

- Go to **SMS Templates** under the **OTP system menu** from the left sidebar.
- Activate the feature when you want to use the SMS notification for the particular templates.



Step - 3:

- Go to **Set OTP Credentials sub-menu** under the **OTP system menu** from the left sidebar.
- Set the credentials for SMS gateways
- And click on Save.

The screenshot displays the 'OTP System' configuration page in a web application. The left sidebar contains a menu with 'OTP System' highlighted, and 'Set OTP Credentials' selected. The main content area is divided into four sections, each with a 'Save' button:

- Twilio Credential:** Fields for TWILIO SID (AC9758d10127ebca9f95b7bf844782861), TWILIO AUTH TOKEN (c255a80d342ele224054317d855c9fc1), and VALID TWILIO NUMBER (01302176480).
- Nexmo Credential:** Fields for NEXMO KEY (d27ctife) and NEXMO SECRET (pfj7fTsEEg9tlwX).
- SSL Wireless Credential:** Fields for SSL SMS API TOKEN, SSL SMS SID, and SSL SMS URL (http://sms.sslwireless.com/pushapi/dy).
- Fast2SMS Credential:** Fields for AUTH KEY (EtQRARvak3fBclgf0UTPD9ushbGpWNBt), ENTITY ID (123), ROUTE (Transactional Use), Language (Unicode), and SENDER ID (FSTSMS).

5. What is the registration process when the OTP add-on is activated?

Answer: The registration process is very easy when your OTP system add-on is activated.

Step - 1:

- New users need to go to the Registration page.
- Users need to fill up the form.
- They can use phone number in lieu of email in the field named 'Email or Phone'
- Click on create Account.

English U.S. Dollar \$ Track Order Be an affiliate partner Login Registration

ACTIVE ECOMMERCE CMS I am shopping for... All Categories Compare Wishlist Cart

Create an account.

Name

+93 Mobile Number

[Use Email Instead](#)

Password

Confirm Password

☐ By signing up you agree to our terms and conditions.

Create Account

OR

Step - 2:

- After clicking **Create Account**, users will be redirected to the phone number verification page.
- There users need to put the code that is sent to their phone.
- And click on **Verify**
- Users will get registered

English U.S. Dollar \$ Track Order Login Registration

ACTIVE ECOMMERCE CMS I'm shopping for... All Categories Compare Wishlist Cart

Phone Verification

Verification code has been sent. Please wait a few minutes.

[Resend Code](#)

Verify

6. How does forget password work?

Answer: If any user forgets his/her password after registration using phone, he just need to follow this below steps:

- Go to reset password page after clicking **Reset password using phone** from the login page.
- Then he/she needs to put the previous OTP code that was sent to his/her mobile when he registered.
- He can set new password
- Finally click on save.

Reset Password

Enter your phone, code and new password and confirm password.